University of Melbourne Experiences

I have had the privilege to collaborate across a wide range of programs, projects and initiatives at various levels of the University, including:

- **Finance, Human Resources and Governance:**

  o **Managing Staff Declarations:** Conducted analysis on Foreign Interference and Staff Declaration requirements.

  o **Unified Cost Recovery:** Designed and supported implementation of Apptio for recovering Print and Telephony costs.

  o **Budgeting and Planning:** Conducted analysis on key infrastructure and technical developments around Hyperion (Oracle) and Student Scenario Modelling (SSM).

  o **Treasury Management System:** Supported requirements gathering and design of Visual Risk (aka GTreasury) implementation.

  o **Chart of Accounts Analysis:** Conducted analysis on the Chart of Accounts in Themis (Oracle).

  o **User Access Provisioning Analysis:** Conducted analysis on roles and responsibilities in Themis (Oracle).

  o **Delegations Framework Analysis:** Conducted analysis on the Delegations framework and compared against Themis (Oracle).

  o **Enterprise Change Impact Assessment:** Gathered requirements for an Enterprise wide Change Impact Assessment tool.

- **Student Experience:**

  o **StudentOne Cloud Migration Identity Integration:** Explored options for improving the accessibility of the core Student identity data required for security, roles, responsibilities and functionality in destination systems.

  o **Virtual Open Day (VOD) Marketing Dashboard:** Supported delivery of a Dashboard tracking Virtual Open Day Student marketing metrics.

  o **FBE Academic Workload Management:** Conducted analysis and supported improvements on managing academic workload in the Faculty of Business and Economics.

- **Researcher Experience:**

  - **Animal Ethics to Animal Management Integration:** Provided analysis on integrating Animal Ethics (Infonetica) data to the Animal Facilities Management System (AMS/ WEHI).

  - **Research Business Solutions (rebus):** Provided analysis across the program, while transitioning to a more Agile framework, with focus on workflow, hierarchy's and the approval framework.

  - **Small Research Grants Requests** (first UoM project)**:** Reviewed and recommended improvements for a ServiceNow request tracking implementation.

- **Infrastructure:**

  - **Spatial Systems Upgrade:** Defined future state for Space/ Physical Asset Library and Core Internal/ External Space Data including Project/ Procurement Onboarding and ongoing assessments/ maintenance and downstream system consumption (e.g. Map Tools, Wayfinding, Service Requests, and Enterprise Resource Booking).

  - **Contact Tracing:** Delivered a Salesforce configuration with a small team under tight deadlines.

  - **Melbourne Connect Digital Experience:** Supported the design and delivery of Scala Digital Content Experience Platform (DCXP), including Wayfinding Kiosks and Visitor Management.

  - **Access Control Security System Implementation:** Supported requirements gathering and design of Gallagher Access Control implementation.

  - **Enterprise Integration Services - Hybrid Integration:** Supported requirements gathering and design of Dell Boomi implementation.

  - **Space Management Leasing Processes:** Documented New Lease, Renewals and End Lease processes where UoM is Tenant or Landlord.

  - **Campus Services Workflow Implementation:** Supported requirements gathering and design of ServiceNow implementation.

  - **Campus Services Asset and Facilities Management:** Conducted analysis on Asset and Facilities Management tools.

Key Professional Experiences

My most significant career experiences include:

- **Sinclair Knight Merz**: *Engineering Consulting* – my foot in the door of the professional world

- **Siemens**: *Healthcare and Industrial Automation* – discovering the importance and my passion for process

- **Jemena**: *Gas and Electricity* – exposure to the end-to-end Software Development lifecycle

- **CGU**: *Insurance* – where Lean Six Sigma and other improvement methodologies and frameworks ignited new worlds of possibility

- **Gadens**: *Lawyers* – holistic views of IT architecture, networks, prioritising initiatives, project design, development, implementation and ongoing support

- **University of Melbourne:** *Education and Research* – deeper understandings of knowledge, sources of truth, funding, diversity, scale, expertise and capability

Further Professional and Volunteer Experiences include:

- **Spalding Education Australia:** *Education* – supporting my Mum and Sister (Robyn and Shayna Grace) teach reading, writing and spelling to teachers.

- **Nobodies People**: *Consulting* – a consulting practice focused on developing strategy and delivering results.

- **RACV Club Young Professionals:** *Social* – interest group holding social events and activities with roles including President and Secretary

- **Burwood District Cricket Club:** *Social* – sporting club with roles including Vice-President, Secretary, Coach, Manager and Project Manager

- **Hospitality:** *Various* – exposure to a range of event types, experiences and quality

- **Primary Education:** *Various* – Classroom Teachers Aide and Disability and Impaired (D&I) Aide

Key Education Experiences

My most significant educational experiences include:

- **Mentoring:** *RACV Club/ UoM Access Connections/ Informal* – Mentoring has played a crucial role in my education and development, as I am always eager for opportunities to learn from and/ or help others. I see the relationship between a mentor and mentee as fluid, interchangeable, ranging from formal to casual and always an opportunity to learn.

- **Executive Masters Business Administration (EMBA):** *Quantic (aka Smartly)* – A unique technology-driven delivery approach to education which included bite-sized lessons, case studies and group projects in class sizes of around 100 Students from over 20 countries around the world. The Curriculum included Accounting, Markets and Economies, Data and Decisions, Leading Organizations, Marketing and Pricing, Strategy and Innovation, Finance and Operations Management.

- **Bachelor of Science; Psychology Major:** *University of Melbourne* – **Major:** Psychology including Social, Personality, Developmental, Clinical, Quantitative, Behavioural, Neuro, Cognitive, Research; **First Year and Breadth Subject:** Physics, Chemistry, Mathematics, History, Philosophy.

- **Lean Six Sigma Green Belt (LSSGB No 6555466805):** *Vative/ Lean Six Sigma Society of Professionals (LSSSP)* – A method that relies on a collaborative team effort to improve performance by systematically removing waste and reducing variation.

- **Lean Japan Tour:** *Shinka Management* – Travelling Japan studying Lean principles at the source along with cultural context throughout the entire product manufacturing lifecycle.

- **Certificate IV in Training and Education (TAE):** *TP3* – Certification for delivering adult training, education and assessments in Australia. *Updated from the TAA

- **ICAgile Certified Professional:** *Elaborat8/ ICAgile* – A certification focusing on core principles of Agile Software Development.

- **Certified Business Analysis Professional (CBAP):** *International Institute of Business Analysis (IIBA)/ BABOK* – An international Business Analysis certification. **Not complete**

- **Other:** Self-paced studies in Microsoft Excel and Project Management, a Responsible Serving of Alcohol (RSA) certificate and certificates in Following Workplace Hygiene and Implementing Food Safety Procedures.